

Considerate Constructors Scheme

Monitor's Site Report



Project name	Whalley Housing				
Contractor name	Eric Wright Construction Ltd				
Onsite contact(s)	Graham Croft				
Site ID number	89835	Visit no.	1	Visit date	08/10/2015

Site description, context and location

This is a new build development of 8 bungalows in a rural village setting in the road between the towns of Whalley and Clitheroe. The site is in an exclusive are opposite a local restaurant with other small building developments to each side. A farmers field is to the rear access via a separate access currently under construction. All properties have been sold.

Checklist section	Category score		Score descriptor
1. Care about Appearance	7	/10	1 Gross Failure 2 Failure 3 Major non compliance 4 Minor non compliance 5 Compliance 6 Good 7 Very Good 8 Excellent 9 Exceptional 10 Innovative
2. Respect the Community	7	/10	
3. Protect the Environment	8	/10	
4. Secure everyone's Safety	8	/10	
5. Value their Workforce	8	/10	
Total score	38	/50	

For more information on score descriptors, see 'Site Scoring Explained' or visit www.ccscheme.org.uk

Executive summary

The first impression upon visiting this site is that it is being very well managed, taking every effort to minimise disruption to the rural community. Mud is being closely monitored to ensure no impact on residents, although with no haul roads on site as yet this may prove difficult.

It is positive to note the tracking of investment into the local business community and the delivery schedule ensures minimal disruption to the traffic routes in the village.

The ecological impact of the works are effectively managed by the company as a whole although given the nature of the site the company have opportunities to leave a legacy. The communication of the carbon footprint and other environmental / CSR data is excellent.

The site manager undoubtedly engenders a good team spirit through a direct, supportive and friendly style. Generally an excellent standard is being achieved for which the site manager and organisation are commended. Safety and the welfare of the workforce are clearly key business drivers. This is reflected by the safety arrangements on site and also the health surveillance in place.

My sincere thanks to Graham for his hospitality during the visit.

Innovative activities

1. Appearance	
2. Community	
3. Environment	
4. Safety	
5. Workforce	

While an innovative activity is required to achieve a score of 10 in any section, such activities will be recorded regardless of score. When recorded on a visit where a score of 10 has not been achieved, the activity may count towards achieving a 10 score on subsequent visits. An innovative activity will only count once towards a 10 score unless it is further developed and improved. See 'Site Scoring Explained' for further details.

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Monitor's Site Report - Detailed summary of findings



Project name	Whalley Housing		
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1. Care about Appearance	7	/10
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The external appearance of the site presented a positive image of the industry with a very good first impression, good signage, no obstructions, mud, debris or litter. However, it is unfortunate that the haul roads are not in place to **avoid mud being tracked** site. The site appeared well organised, clean and tidy with two labourers responsible for keeping the site tidy and housekeeping arrangements are included in the induction. Heras fencing is used to secure the site boundary. Weekly inspections by the Site Manager take place of the site who makes sure that the public and visitors see a clean and tidy site. A road sweeper is on site twice weekly. The lockable skips are positioned out of view. The appearance of all facilities, stored materials presented a positive image. The overall appearance of the workforce presented a positive image with all operatives appearing very clean and tidy and wearing branded workwear/PPE. There is signage to communicate the company Cover Up policy. The smoking rules require smoking be done in discreet, designated area only and these are communicated at the induction. The corporate identity is promoted through signage and the company website.

2. Respect the Community	7	/10
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The neighbours that are affected by the work have been identified within the pre-start information of the project. They are issued with newsletters advising them of progress. The site working hours have been agreed as 7.30am – 5pm with machines only starting from 8am. All reasonable efforts are being made to minimise the impact of deliveries and parking by the implementation of the traffic management plan which is displayed. There is minimal onsite parking so arrangements have been made with the restaurant opposite to use their facilities – there was a complaint when they requested no vans park there so vans are parked on the loading area which is also used to unload delivery vehicles. A delivery schedule is maintained to avoid congestion. The local primary school has been contacted by the H&S Adviser regarding a safety talk. The site is working to create a positive impression by promoting the site's registration with the Scheme by displaying appropriate banners and signage at the site entrance and including the Code within the induction. Complaints and compliments are recorded in the Scheme log and remedied by the Site Manager. **More opportunities exist to promote goodwill in the community.**

3. Protect the Environment	8	/10
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Environmental issues are identified, managed and promoted by the company with a signed Environmental Policy Statement displayed – ecological surveys have been undertaken with minimal environmental impacts identified. Heras fencing is being used to protect existing shrubbery to the site boundary. Waste is being avoided with the implementation of the Site Waste Management Plan which shows 91.7% of waste diverted from landfill, just under the target of 98%. This KPI data is updated monthly and displayed in the site office alongside the carbon emissions which are being monitored for transport. Environmental toolbox talks have been delivered covering the topic of nuisance noise. A bunded store contains hazardous substances and a drip tray and spill kit are also on site. Rainwater harvesting is taking place and the water is used for washing tool etc. Eco cabins are being used. Landscaping of the area will take place although **more opportunities exist** for leaving a lasting legacy for the environment.

4. Secure everyone's Safety	8	/10
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The site ensures the safety through the arrangements details in the Construction Phase Plan (dated May 2014) although **no subsequent reviews have been recorded**. Regular health and safety inspections take place and there are two first aid trained personnel on site. Directions to the nearest A&E unit are displayed. The site security includes secure HERAS fencing to prevent risks to neighbours/public. A traffic management plan has been developed and communicated to suppliers along with agreed delivery times planned for outside of busy times to show respect for the local community. The 5mph speed limit is displayed. Safety initiatives to ensure continuous safety improvements include informal safety meetings, toolbox talks and monthly fire drills to test the emergency arrangements. The Site encourages attitudes and behaviours that enhance safety performance through the positive intervention cards for hazard spotting. Medical information is requested at induction to ensure this information is available in the case of a first aid emergency. Accidents, incidents and near misses are recorded with analysing done at Head Office to identify trends and prevent recurrence. Safety and risk information is displayed on the Hazard board.

5. Value their Workforce	8	/10
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The site demonstrates a commitment to the respect and fair treatment of all operatives with the Equal Opportunities Policy and Whistle Blowing Policy displayed in the Site Office. The site has provided a good standard of welfare facilities, including M/F toilets, a drying room and canteen facilities which were suitable for those of limited abilities, and lockers. Personal development needs of those on site are addressed through the company training plan and site specific tool box talks relative to the current activities and risks on site, most recently on Ladders (07/10/15). The health and wellbeing of operatives is addressed through the company occupational health programme. Recent face fit testing has taken place and there is a skin care system in the toilets. Healthy lifestyle information, through healthy eating and signs of prostate cancer is displayed. The company has an established Apprenticeship scheme to encourage new people into the industry. A site cleaning regime includes a cleaner on site 3 times each week which is done to a good standard. The company ensures the workforce feels involved and encouraged to give feedback through daily briefings with operatives and having an open door policy.

Overall score	38	/50
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*The contents of this report are a reflection of the meeting held between the Scheme's Monitor and the site representative, and the activities and initiatives witnessed at the time of the visit. When appropriate **bold italic** statements will indicate where improvements can be made.*